



Updated Tennis Court Booking Policies

Revised: February 15, 2018

1. How to book courts: please ask the front desk for a "tennis court booking schedule". You may call in 673-7123 x0 M-F 8:30pm or Sat and Sun 8:30am. You can also book online at hampshirehills.clubautomation.com
2. All players must check in at the front desk prior to entering the courts.
3. The tennis department DOES NOT reserve court time. Please do all bookings through the front desk or online.
4. The tennis department and/or Hampshire Hills management are the only persons who can validate a "make-up" early booking.
5. Court cancelation policy: 24 hour cancelation notice – a \$25 fee will be charged to your account for a non-canceled court or a "no show." Fee can be appealed**
6. Tennis lesson cancelation policy: 24 hour cancelation notice – the full lesson fee will be charged to your account for a non-canceled lesson or a "no show". Fee can be appealed**
7. Members may book up to 1 1/2 hours for singles or doubles per day – prime time only. Non-prime time hours are open for bookings.

Prime Time Hours: M-F 9am-12pm & 4pm-8pm and Sat & Sun 9am-2pm

8. Non-members are only allowed to play as a guest of a member. There will be a \$12.00 court fee per day per court for non-members (on booked time only) in addition to the club guest fee. No charge for walk-on time.
9. The basic rules of tennis etiquette, per the USTA, will be observed at all times by players and spectators; (i.e. refrain from talking loudly or yelling to other courts. Please always wait to enter the courts until the point is finished and wait to retrieve a ball until the point is finished).
10. Members are NOT permitted to give lessons to other members unless it is a family member. Only Hampshire Hills tennis pros may give lessons (unless otherwise approved by the tennis department).
11. Wall ball or serving practice is walk-on only during prime time BUT can be booked during non-prime time hours.
12. 12. Ball Machine can be booked at any time court 1 is open. \$5.00 per use – maximum time 1 hour.

**Appeals or questions must be sent to: tennis@hampshirehills.com

Please note: Hampshire Hills management is at sole discretion to cancel any court booking at any time for any reason.